

Financial Services FAQ:

How do I request money from my account?

Send a letter on church letterhead (if applicable) that includes the account number and amount requested and has been signed by a church representative by:

Email: agoedert@umfwnc.org and djohnson@umfwnc.org

Fax: (980) 422-0390

Mail: United Methodist Foundation of Western NC 13816 Professional Center Drive Suite 100 Huntersville, NC 28078

Checks are processed every Wednesday and a check will be mailed to the address on record. We also send funds via ACH on the 15th and last day of the month. If you would like your funds to be sent via ACH, please send a copy of a voided check along with your distribution request letter. Once we receive your request, a member of our staff will call you to verbally confirm the banking instructions. Since the ACH is actually processed a few days before the effective date, please make sure we receive your request early.

Who is authorized to request money from my account?

We realize that church staff and laypersons change, so we will accept a distribution request signed by any current staff member or appropriate layperson such as the treasurer or finance team chair.

How do I receive statements for my account?

The easiest way to receive statements is to access them online. We will set up a user ID and password so that you can go online and access statements at your convenience. Please email Amanda Goedert at <u>agoedert@umfwnc.org</u> if you would like to set up online account access. You will be given a user ID and password, along with instructions on how to access your account.

How do I deposit funds to my account?

Mail a check made payable to the United Methodist Foundation of Western NC to:

13816 Professional Center Drive Suite 100 Huntersville, NC 28078

Be sure to include your account number on the memo line of the check.